

# MANAGEMENT OF HOME DELIVERY AND TAKEAWAY/TAKEOUT SERVICES



## HOME DELIVERY



1

DELIVERY STAFF MUST WEAR MASKS AND DISPOSABLE GLOVES

2

DELIVERY STAFF MUST NOT ENTER THE HOMES OF CUSTOMERS. THEY MUST LEAVE THE FOOD AND DRINKS AT THE DOOR



3

DELIVERY STAFF ARE TO ENCOURAGE USE OF ELECTRONIC MEANS OF PAYMENT. WHEN CASH IS USED, THEY MUST AVOID DIRECT CONTACT WITH COINS AND BANKNOTES

## TAKEAWAY/TAKE OUT

1

WHEN TAKEAWAY/TAKEOUT SERVICES ARE PROVIDED ON THE PREMISES, STAFF AND CUSTOMERS MUST ALL WEAR MASKS AND DISPOSABLE GLOVES



2

PROVIDE CUSTOMERS WITH SANITIZING HAND GEL

3

STAFF MEMBERS ARE TO ENCOURAGE USE OF ELECTRONIC MEANS OF PAYMENT, AND MUST DISINFECT THEIR HANDS AND THE POS TERMINAL

